



# CITY OF KAWARTHA LAKES DETACHMENT

**2023-2025 ACTION PLAN**

---

## OUR VISION

Safe Communities... A Secure Ontario

## OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.



## OUR VALUES

Serving with  
**PRIDE,  
PROFESSIONALISM  
& HONOUR**

Interacting with  
**RESPECT,  
COMPASSION  
& FAIRNESS**

Leading with  
**INTEGRITY,  
HONESTY  
& COURAGE**

*Always doing the right things for the right reasons*

# CITY OF KAWARTHA LAKES Detachment Action Plan Table of Contents

<b>Message from the Detachment Commander</b> .....	2
<b>Our Detachment</b> .....	3
<b>Our Detachment Area (map)</b> .....	4
<b>Action Plan Commitment Summary</b> .....	5
<b>Crime</b> .....	6
<b>Roadways, Waterways and Trails</b> .....	9
<b>Community Well-Being</b> .....	11

## Message from the Detachment Commander

“The Ontario Provincial Police (OPP) continues to have a clear path forward with the implementation of the 2023-2025 Strategic Plan. As an extension of, and building upon, the 2020-2022 Strategic Plan, we remain focused on and committed to our three strategic priorities, specifically our people, our work, and our communities. The plan will continue to guide our organization’s priorities, strategies, initiatives, and the requirements expected with the enactment of the regulations associated to the new Community Safety and Policing Act (CSPA),” OPP Commissioner Thomas Carrique.



As we begin 2023 I am pleased to outline the priorities for the City of Kawartha Lakes Detachment with the introduction of our 2023-2025 Action Plan.

It is through the dedication and professional work of our members, both uniform and civilian, that we continue to deliver high level policing services to our community.

We have experienced many significant changes over the past couple of years. The impacts of a global pandemic has changed how people work, live and play, and these changes have had a noticeable impact on emergency services in the Kawartha Lakes. Our community has recognized an increase in the number of people who have relocated permanently to their seasonal residences. This has impacted our overall calls for service through a decrease in our traditionally quieter seasons to a more consistent, steady workload throughout the year.

Through enhancements in technology, front line officers are able to modernize how we do business, specifically with how it relates to safety on our roadways. With the installation of Automated License Plate Readers (ALPR) in all frontline vehicles, we are able to provide a more robust traffic enforcement program through the increased ability to monitor unlicensed and un-insured drivers. Along with ALPR, all front line vehicles have also been outfitted with In Car Camera (ICC) systems which will improve our ability to put the best evidence available before the courts.

Through strong partnerships with community stakeholders such as Ross Memorial Hospital, Canadian Mental Health Association, and Kawartha Haliburton Victim Services we will also continue to prioritize the safety and wellbeing of all community members by providing appropriate collaborative supports to members in crisis.

The impending introduction of new regulations that will enhance civilian oversight through the formation of Detachment Boards to replace our Community Police Advisory Committee, will also improve our engagement with the communities that we serve.

The sustainability and cultivation of a healthy and vibrant workforce continues to be our biggest priority. Through strong recruitment initiatives and appropriate employee supports we will continue to support a workplace environment that always prioritizes the health and wellness of all members.

Inspector T. B. Tatchell  
Detachment Commander  
City of Kawartha Lakes OPP

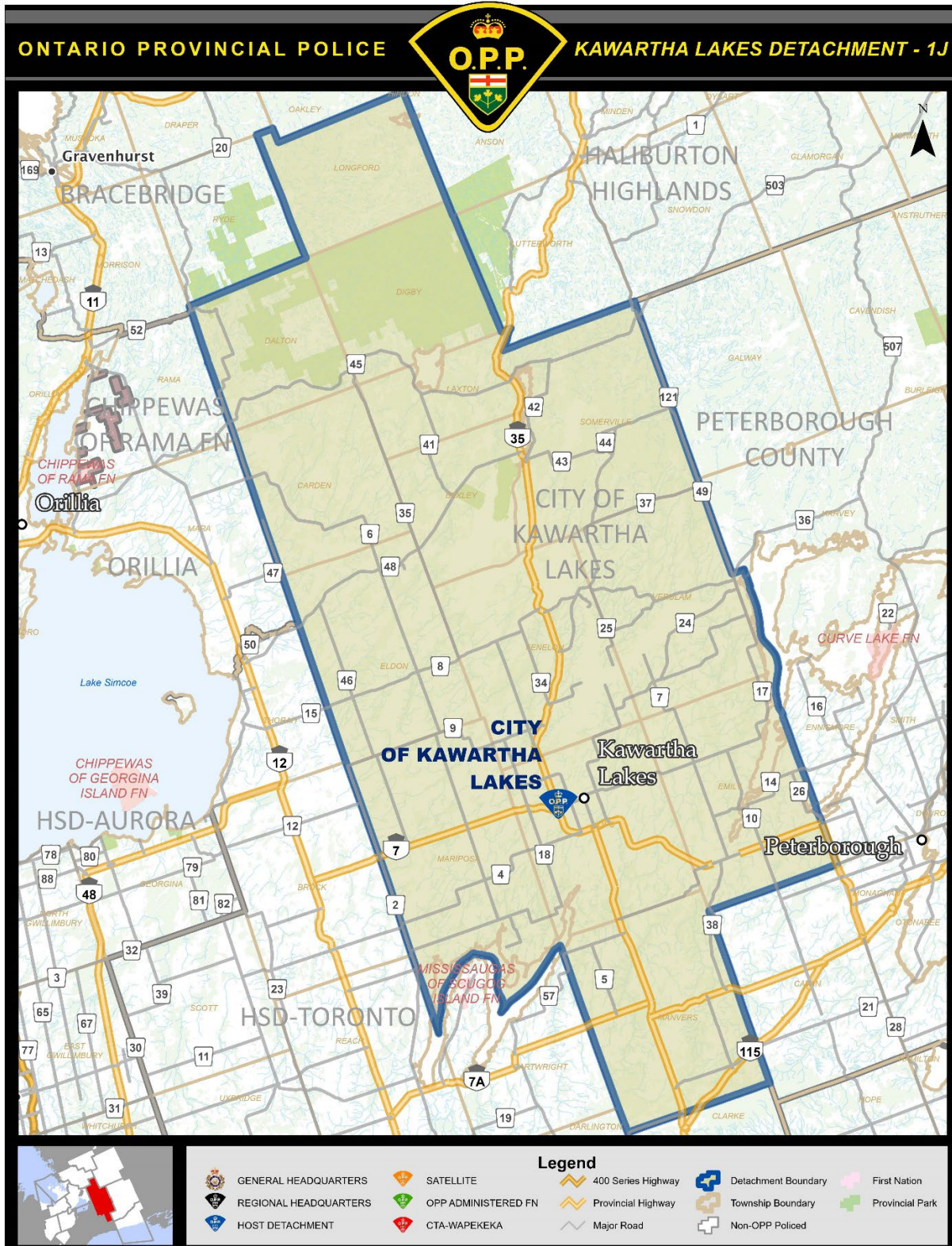
## Our Detachment

The City of Kawartha Lakes OPP Detachment is centrally located in Ontario's cottage country and is a popular destination for holiday and seasonal travelers. Formed in 2001, Kawartha Lakes is home to more than 79,000 permanent and 30,000 seasonal residents. Nearly 1.4 million people visit us each year seeking the cottage lifestyle made possible by our 250 lakes and rivers. Our communities offer vibrant downtowns with dining, shopping and entertainment, an abundance of green spaces and fresh air, diverse educational opportunities, support for new Canadians and high quality health care.

Through growing tourism, Kawartha Lakes continues to be a major destination for new travelers, many of which decide to make Kawartha Lakes their new home. Kawartha Lakes encompasses 3,083 square kilometers and includes the Trent Severn Waterway and four Provincial Parks. The Trent Severn Waterway traverses the city, extending between the Bay of Quinte and Lake Simcoe and consists of 386 kilometers of lakes, rivers, and canals. Six locks dot the waterway within the city limits. It is a major recreational waterway in Ontario and forms part of the "Great Loop" which is a continuous waterway that allows boaters to explore eastern North America by water.

Our communities benefit greatly from the tourism the Trent Severn Waterway brings to our communities. The City of Kawartha Lakes Detachment area encompasses four Provincial Parks: Balsam Lake, Emily, Queen Elizabeth II Wildlands and Indian Point. Balsam Lake and Emily Provincial Parks are connected to the Trent Severn Waterway, while the Queen Elizabeth II Wildlands and Indian Point are non-operational "Natural Environment" parks. The city offers cottage and country living with all of the amenities close by in our urban centers. In partnership with City Council and the Community Policing Advisory Committee, our Detachment continues with our "Enhanced Police Visibility Program". This program focuses on conducting high visibility patrols within our communities, on our waterways, and along our trails. Foot patrol, marine, snowmobile, and all-terrain vehicle (ATV) patrols continue to be a core enhancement to our communities through this program.

# Our Detachment Area (map)



# Action Plan Commitment Summary

The OPP’s action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.

Through analysis and consultation, the following areas of focus were identified for the next three years. These are reflective of local issues; activities will be addressed, monitored and adjusted as needed.

Crime	Roadways, Waterways and Trails	Community Well-Being
To reduce victimization from cyber and/or technology enabled crime through engagement and education.	To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions.	Seek out efficiencies in how we manage available resources while supporting community members that are experiencing crisis.
To minimize violent crime and reduce victimization in our communities.	Work towards mitigating risk to those utilizing local all-terrain vehicle (ATV) trails.	Identify strategies to actively seek out and recruit qualified candidates from our local community who are interested in a career in policing.
To reduce the impact on our communities from the production and trafficking of opioids and other illicit drugs.	To address the increased presence of commercial motor vehicles (CMV) on local roadways.	Continue building our relationships with all community groups throughout the City of Kawartha lakes.
	Identify strategies to manage the significant number of vessels utilizing local waterways during the summer period.	Utilize community partnerships with municipal agencies to address challenges that drive nuisance calls for service.

# Crime

**Description:** Violent crime, illicit drugs (including opioids) and cyber-crime continue to be the base of concern for the 2023 - 2025 Action Plan. These priorities reflect not only local issues but provincial and regional issues as well. Illicit drug use continues to be a major concern for our communities as it is a contributing factor to other crimes such as, robberies, assaults, and property crimes. Opioids and Cannabis has a significant impact on our area communities. Opioid use and opioid-related deaths are of significant concern. Victims of fraud associated to cyber-crime have significant financial impacts. This type of crime represents a significant number of calls for service within our communities. Awareness and education to these types of crimes will continue to be a part of our focus.

Local analysis and consultation will further identify the specific areas of focus for this Detachment. Priorities will be addressed by effective management strategies combining engagement, education, and enforcement. These priorities, managed within the construct of Ontario's Mobilization and Engagement Model of Community Policing, will provide the foundation for sustainable community safety and the reduction of victimization.

Commitment	Outcomes	Actions
<p><b>To reduce victimization from cyber and/or technology enabled crime through engagement and education.</b></p>	<p>Technology enabled crime continues to grow in its prevalence in our communities as more and more citizens turn to online shopping, banking, and general day-to-day internet use.</p> <p>Cyber-crime victimization does not target one group of individuals, making community education and awareness a priority.</p> <p>Our goal is to increase our cyber-crime education and engagement with our community members with the goal to reduce cyber-crime victimization.</p>	<p>Members will be tasked with undertaking complete and thorough investigations on all cyber-crimes, including accessing all available regional and organizational resources.</p> <p>Education and outreach will continue with community groups, specifically in the vulnerable populations, to make them aware and prepared to deal with trends in cyber-crime.</p> <p>Utilization of all media opportunities to keep all community members apprised of active/ongoing fraudulent occurrences throughout the Kawartha Lakes and neighbouring municipalities.</p> <p>Seek out opportunities to engage with local youth to provide education related to the appropriate use of the internet and social media.</p>
<p><b>To minimize violent crime and reduce victimization in our</b></p>	<p>The City of Kawartha Lakes is committed to investigative excellence through a victim-</p>	<p>All members will ensure that they are completing thorough, timely, and effective investigations.</p>

<p><b>communities.</b></p>	<p>centered, trauma informed approach to all investigations. Thorough and complete investigations will assist in reducing violent crimes while ensuring that all victims receive the supports that they require.</p>	<p>Continued collaboration with community partners to identify opportunities to enhance support and resources to all victims of violent crime.</p> <p>Enhanced monitoring of individuals out on bail for violent crimes through a re-invigorated Offender Management Apprehension Program (OMAP).</p> <p>Mandatory intimate partner violence (IPV) training for all members especially those that hold a supervisory role within the detachment.</p> <p>Ongoing review of all sexual assaults and incidents of IPV to ensure compliance with established organizational policies.</p> <p>Referrals to the Kawartha Lakes Situation Table for individuals at imminent risk to themselves and the community.</p> <p>Education and engagement in our local schools for sexual assault prevention and consent education.</p>
<p><b>To reduce the impact on our communities from the production and trafficking of opioids and other illicit drugs.</b></p>	<p>Through both a supportive and enforcement lens, members of the City of Kawartha Lakes OPP will work towards reducing the social impacts of addiction while also bringing those individuals that promote the illicit drug trade to justice.</p>	<p>Collaborative opportunities will be sought out with community partners to identify innovative ways to support community members that deal with the challenges associated with addiction.</p> <p>Partnering our Community Street Crime Unit (CSCU) with internal and external law enforcement agencies to identify and target individuals and organized crime groups that continue to support the local illicit drug trade in the Kawartha Lakes.</p> <p>The Community Safety Officer will continue to take advantage of</p>

		opportunities to engage with community members on the impacts of opioids and illicit drugs and how we can work together to combat this challenging issue.
--	--	---

# Roadways, Waterways and Trails

**Description:** Impaired driving (alcohol/drug), speeding, aggressive and inattentive/distracted driving, and lack of occupant restraint and safety equipment - "The Big 4" - will continue to be a major focus of detachment members in their proactive enforcement efforts.

High traffic volumes caused by local residents on their daily commutes, as well as the influx of seasonal residents and tourists, creates pressures on our area roads, waterways, and trails. The use of the Black Cat system for speed monitoring and logging in problematic areas, as well as the new Automatic Licence Plate Recognition (ALPR) fitted in all OPP Cruisers, will result in more focused enforcement efforts within our communities through Directed Patrol Strategies. Additionally, commercial motor vehicle (CMV) traffic continues to be identified as an issue in our communities. Conducting CMV enforcement and education with our partners the Ministry of Transportation and Central Region Highway Safety Division, along with our own detachment, CMV officers will enhance overall compliance and safety in our communities.

Commitment	Outcomes	Actions
<p><b>To sustain a continuous and year-round focus on the causal factors of motorized vehicle collisions.</b></p>	<p>A reduction in traffic collisions and improved traffic safety on roadways throughout the municipality.</p>	<p>Emphasis on visibility and enforcement in identified community hotspots and during key high traffic volume timelines (07:30am to 09:30am and 3:30pm to 5:50pm).</p> <p>Utilize analytics in combination with available technology to identify roadways where high speeds are a significant issue and assign directed patrols.</p> <p>Develop directed patrols to address risky driving behaviour.</p> <p>Continue to support provincial traffic campaigns throughout the year. Maintain a robust Reduce Impaired Driving Everywhere (R.I.D.E.) spot check program with the focus on reducing impaired driving.</p> <p>Local development of traffic initiatives for large complaint areas.</p>
<p><b>Work towards mitigating risk to those utilizing local all terrain vehicle (ATV) trails.</b></p>	<p>Increased enjoyment of the numerous local trails and a reduction in complaints from community members through improvements in compliance in</p>	<p>Continue to build upon partnerships with municipal partners and the Kawartha ATV Association (KATVA) to educate ATV enthusiasts on the proper trail use and compliance with</p>

	<p>the appropriate use of off-road vehicles.</p>	<p>legislation.</p> <p>Through financial support provided by the Municipality of Kawartha Lakes through Enhanced Visibility funding, detachment members will maintain robust patrols of area trails to ensure the safety of all users.</p>
<p><b>To address the increased presence of commercial motor vehicles (CMV) on local roadways.</b></p>	<p>A reduction in complaints and collisions involving CMVs.</p>	<p>Utilize analytics to identify areas with a high volume of CMV traffic.</p> <p>Seek opportunities for education with CMV businesses to educate their employees on rules of the roads and the impact of improper driving behaviour on the community.</p> <p>Utilize focused enforcement initiatives to target CMV operators that are not adhering to regulations.</p> <p>Collaborate with regional and provincial partners to conduct at least 1 CMV enforcement blitz within the detachment area.</p> <p>Seek out CMV training for detachment members to enhance confidence in enforcement and interaction.</p> <p>Determine and take enforcement action in identified areas of high volume CMV movement (Pits and quarry routes through built up communities).</p>
<p><b>Identify strategies to manage the significant number of vessels utilizing local waterways during the summer period.</b></p>	<p>Reduction in serious injuries and fatalities on Kawartha Lakes waterways.</p>	<p>Participate in educational opportunities related to safe boating in partnership with staff at the Trent Severn Waterways and Cottager associations.</p> <p>Continue established relationships with emergency partners to maintain high visibility patrols on our local waterways.</p>

# Community Well-Being

**Description:** Partnering with other community stakeholders is paramount in meeting the needs of our community. The City of Kawartha Lakes OPP are committed to identifying co-response options for non-police matters, by engaging with our community partners to develop a collaborative response to people experiencing a mental health and/or addiction-related crisis. By increasing early referrals to mental health partners and improving our police-hospital transitions, the OPP can impact positive outcomes in our service to individuals faced with mental health and/or addiction-related challenges that affect their safety and well-being.

Recruitment of both Uniformed Full Time and Auxiliary members is necessary, as through appropriate staffing levels we can ensure the continued safety and security of our communities. Auxiliary members provide valuable resources for community engagement programs.

Commitment	Outcomes	Actions
<p><b>Seek out efficiencies in how we manage available resources while supporting community members that are experiencing crisis.</b></p>	<p>Enhanced relationships with hospital staff through a more efficient process, reduced officer wait times, and improved outcomes and minimized impact on individuals in crisis.</p>	<p>Develop a robust Transfer of Care policy through collaboration with Ross Memorial Hospital and related emergency partners.</p> <p>Continued support for the Mobile Crisis Response Unit in partnership with the Canadian Mental Health Association and the Ross Memorial Hospital.</p>
<p><b>Identify strategies to actively seek out and recruit qualified candidates from our local community who are interested in a career in policing.</b></p>	<p>Identify a steady stream of community members that are interested in supporting their community through either Auxiliary or front line policing.</p>	<p>Engage in annual recruitment initiatives at the City of Kawartha Lakes Detachment.</p> <p>Support and optimization of the Auxiliary Program for community engagement.</p> <p>Continue to work with our policing partners and the Boys and Girls Club of Kawartha Lakes to provide programming to high school age students interested in a career in policing.</p>
<p><b>Continue building our relationships with all community groups throughout the City of Kawartha lakes.</b></p>	<p>Develop a better understanding of our communities with the goal of identifying abilities to improve Community safety and well being.</p>	<p>Seek out engagement opportunities through attendance at community events.</p> <p>Increased foot patrols in all built up communities.</p>
<p><b>Utilize community partnerships with municipal</b></p>	<p>The City of Kawartha Lakes Detachment is committed to work</p>	<p>Work collaboratively with Municipal By Law department to</p>

<b>agencies to address challenges that drive nuisance calls for service.</b>	collaboratively with our partners in Municipal By-Law to reduce the number of nuisance calls related to short term rentals.	develop a process that will address ongoing issues related to challenges faced through an increase in short term rentals in the Kawartha Lakes.
--	---	---



2023-2025

# CITY OF KAWARTHA LAKES DETACHMENT ACTION PLAN

## PROGRAMS & SERVICES

Alcohol and Gaming Enforcement	Drug Evaluation and Classification	Provincial Operations Centre
Asset Forfeiture	DNA Coordination	Public Order
Auxiliary Policing/Chaplaincy	Emergency Management	Remotely Piloted Aircraft Systems
Aviation/Flight Operations	Emergency Response	Repeat Offender Parole Enforcement
Biker Enforcement	Explosives Disposal	RIDE (Reduce Impaired Driving Everywhere)
Blood Stain Analysis	Federal Firearms Program Delivery	Search and Rescue
Breath Analysis/Drug Recognition	Federal and Provincial Road Safety Countermeasures	Security Assessments and Enquiries
Canine Search, Rescue, Tracking and Detection	Forensic and Identification Services	Surveillance - Electronic and Physical
Chemical, Biological, Radiological, Nuclear and Explosive Response	Fraud, Corruption, Economic/ Financial Crime Investigation	Tactical and Emergency Medical
Child Exploitation Investigation	Hate Crimes/Extremism Investigation	Tactics and Rescue
Civil Litigation File Coordination	Illegal Gaming Investigation	Technological Crime/ Digital Evidence Forensics and Analysis
Civilian Data Entry	Incident Command	Threat Assessment
Collision Reconstruction and Investigation	Indigenous Policing	Traffic Safety
Commercial Vehicles and Dangerous Goods	Information Technology	Training
Communications	Intelligence	Underwater Search and Recovery
Community Policing	Justice Officials and Dignitary Protection Services	United Nations Policing Missions
Community Street Crime Units	Marine, Motorized Snow and Off-road Vehicle and Motorcycle Patrol	Urban Search and Rescue United Nations Policing Missions
Complaint Investigation	Media Relations	Video Forensics
Computer-Aided Dispatch	Missing Persons and Unidentified Bodies	Violent Crime Linkage Analysis
Contraband Tobacco	Offender Transportation	Victim Assistance, Support and Response
Court Case Management	Ontario Sex Offender Registry	Weapons Enforcement
Crime Analysis	Organized Crime Enforcement	Witness Protection
Crime Gun Analysis	Physical Security Services	
Crime Prevention and Community Safety	Polygraph	
Crime Stoppers	Provincial Anti-Terrorism	
Criminal Investigation Services and Major Case Management	Provincial Cybercrime Strategy	
Crisis Negotiation	Provincial Human Trafficking Strategy	
Drug Enforcement		

---

The above list corresponds with the *Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards, O. Reg. 3/99)*. The list further provides an overview of various OPP programs and services but should not be considered complete.

# CONTACT THE OPP

## REACH THE OPP BY PHONE

- Call 9-1-1 for emergencies
- Don't hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133  
(for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

## SPEAK WITH AN OFFICER IN PERSON

To arrange to meet an officer at a detachment, go to [www.opp.ca](http://www.opp.ca) to use the Local Detachment Finder and follow the prompts.

## PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit [www.crimestoppers.ca](http://www.crimestoppers.ca)

## REPORT ONLINE

You now have the option to report select occurrences to police from the convenience of a computer.

Visit [www.opp.ca/reporting](http://www.opp.ca/reporting) to use the Citizen Self Reporting system. Specific incidents can be reported online at your convenience without attending a detachment or waiting for an officer.

You can use this system to report:

- Driving Complaints
- Lost/missing property
- Mischief/damage to property
- Mischief/damage to vehicle
- Stolen licence plate(s) and/or validation sticker
- Theft From vehicle
- Theft

**Do not use this system if this is an emergency! If it is, call 9-1-1.**

**9-1-1 is for police, fire, or medical emergencies only.**

Every time an accidental or hang-up 9-1-1 call is received, OPP officers are dispatched.

You may be taking police officers away from a real emergency.

**#KnowWhenToCall**

If you've dialed in error, stay on the line and speak with the communicator. This will eliminate the need for the emergency operator to call back. As per OPP policy, officers will still be dispatched to ensure you are safe.

**ACTION PLAN**

**2023-2025**

**CITY OF KAWARTHA  
LAKES DETACHMENT**

3028 Highway 35  
Lindsay, Ontario  
K9V 4R1

Tel: 705-324-6741  
Fax: 705-324-8479



Follow us on

